

## Special Interest License Plate Exchange

**Issue Date:** March 4, 2014

### New Policy

The term “conversion” is replaced by the term “exchange” when a customer orders a different special interest license plate (SILP) type using the personalized configuration from their existing Environmental License Plate (ELP) or SILP. **EXAMPLE:** A personalized Lake Tahoe License Plate exchanged for a Yosemite License Plate.

**NOTE:** Existing personalized license plate configurations may be exchanged for another SILP **only** if the configuration is within the number of characters allowed on the requested plate type.

### Procedures

Continue to follow procedures in the *Vehicle Industry Registration Procedures Manual*, Chapter 21 for processing SILP applications.

### Background

A recent audit of the Department of Motor Vehicle’s special license plate program found the term “conversion” misleading and recommended it be changed. The *Vehicle Industry Registration Procedures Manual* and all forms will be updated to reflect the revision.

### Distribution

Notification that this memo is available online, at **www.dmv.ca.gov** under Publications was made via California DMV’s Automated E-mail Alert System in March 2014.

### Reference

*Vehicle Industry Registration Procedures Manual*, Chapter 21

### Contact

Call the DMV Customer Communications Section, at (916) 657-6560 for further clarification of this memo. Upon request, this document can be produced in Braille or large print.



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